

## Returns Form

Should you wish to return any products for a refund please print this form and fill in the details, then return with the item(s) (in a saleable condition, with any swing tags attached/boxes intact) by tracked post to the above address.

Order No.: \_\_\_\_\_ This is the 6 digit order number found on your invoice

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Post code: \_\_\_\_\_

Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Reason for return\*: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\*Items being returned as FAULTY will not be accepted unless you include a RETURNS NUMBER which we will send you after receipt of photographs emailed to customerservices@panachekids.co.uk, clearly showing the fault and we have authorised the return.

Refunds are made within 2-3 working days of the goods being returned in a saleable condition, and will be made via the original method of payment (PayPal or Credit/Debit Card (SagePay)).